

HomeFood Café Volunteer Front of House Lead

Role Description

**Time Commitment**

Thursdays, weekly or fortnightly (11.30 – 14:00)

**Location**

[Wimbledon Guild, Guild House, SW19 4EF](#)

What happens at the HomeFood Café?

Our HomeFood Café is a friendly social environment where everyone is welcome. Fresh ingredients are used to make our tasty home-cooked meals, and we offer a great selection of sandwiches, jacket potatoes, soups, all followed by the option of a delicious dessert.

Your Responsibilities

- Greet clients warmly as they enter the HomeFood Café and show them to a table.
 - Take orders, cash, and card payments.
 - Communicate orders with the HomeFood Café staff and volunteers in the kitchen.
 - Help clear away plates to the kitchen.
 - Chat with clients who are new or sitting alone.
 - Promote our Wimbledon Guild services to anyone interested.
 - Liaise with the HomeFood Café team regularly, providing feedback and reporting problems and concerns.
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Qualities We Value

- Values teamwork and maintains a positive attitude.
 - At ease in talking and actively listening to others.
 - Makes everyone feel welcome, no matter their background.
 - Adapts easily to changes, different tasks, and asks for help when needed.
 - Understands how others feel, especially in tough situations.
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What You Gain

- Free lunch on the day you volunteer.
 - Apply or develop your existing skills and experience.
 - Access over 150+ optional eLearning-certified training courses.
 - Invited to volunteer socials throughout the year.
 - Support a local charity in Merton.
 - Enhance your CV or UCAS application.
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How We Support You

To make sure that you're supported and confident in your role, you will be assigned a Wimbledon Guild staff member, who you can contact if you have any questions, concerns, or suggestions. At your induction, you will be given the information, training, and resources you need to carry out your volunteer role.

Claiming Expenses

We will reimburse you for reasonable out-of-pocket travel expenses. All expenses must be agreed upon and signed off by the HomeFood Café Manager and submitted monthly, by email or in-person.

Age Requirement

This role is open to anyone aged 18 years and over.

DBS Checks

We ask all our volunteers to complete a Basic DBS check.

Application Process

If you are interested in the role, we would love to hear from you and we welcome volunteers from all backgrounds and communities. You can either complete our [online application form](#) or complete the form with a member of the Volunteer Programme team. For more information, you can call 020 8946 0735 or email volunteer@wimbledonguild.co.uk.
